

Free prize draw terms and conditions - Energy Advice South West

The Energy Saving Trust advice centre South West is managed by Energy Advice South West Ltd on behalf of the Energy Saving Trust. Energy Advice South West is a company limited by guarantee registered with company number 6467224.

1. **Free Entry:** There is no charge for entering this competition, no money is exchanged. A freepost address is supplied for return entries or freephone number. Please note that calls from mobile phones to freephone numbers will be charged at various rates so we encourage you to contact your mobile supplier for further details.
2. **Number Of Entries Allowed:**
 - (a) One entry per person only
 - (b) Entries will only be accepted by completing the Transport Energy Check form or by completing verbally over the phone with an advice team member by calling freephone 0800 512 012. Any other format is considered void.
3. **Entry Address:**
 - (a) Entrants can submit their entry via the freephone advice line by calling 0800 512 012
 - (b) Entrants can submit their entry by posting the Transport Energy Check freepost: FREEPOST RRZL – CSTG – SYSX, SW Energy Saving Trust advice centre, South Crofty House, Tolvaddon Energy Park, Tolvaddon, Camborne, TR14 0HX
4. **Closing Date:** 30th September 2010
5. **Prizes:** There is 1 prize available until 30th September 2010, of £250 of Kwik-fit vouchers for replacement tyres. Please refer to residential restrictions on prizes in point 7, Entry Restrictions. 1 x £250 vouchers are open to Devon, Cornwall, Somerset, Dorset, Wiltshire, and Gloucestershire residents.
6. **Cash Alternatives to Prizes:** There are no cash alternatives for this prize draw. The prize cannot be exchanged or changed.
7. **Entry Restrictions:**
 - (a) Free prize entry is restricted to residents living in Devon, Cornwall, Gloucestershire, Dorset, Somerset and Wiltshire.
 - (b) Only entrants who are 17 years of age and over can apply.
 - (c) Energy Advice South West Ltd employees and employees of the Energy Saving Trust advice centre can not apply.
8. **Independence of the Draw:** The draw will be independently supervised.
9. **Winner Notification:** The winner will be notified by phone initially and then by letter if they cannot be contacted. If the winner has not engaged within 1 month of receipt of the letter or decides they do not want the prize, the draw supervisor will pull out another entry.
10. **Publicity and Winner Details:** The specific details of winners will not be used in promotional activity without their consent. If the winner agrees to be included in promotional activity, details will include a name, location, quote/s and associated tips and/or the service accessed from the Energy Saving Trust advice centre. The winners can decline to be involved in publicity.

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- 11. Promoter's Name and Address:** Energy Advice South West, South Crofty House, Tolvaddon Energy Park. Tolvaddon, Camborne, TR14 0HX. Company Secretary, Ian Smith.
- 12. Disclaimers:** All entries will be added to our database for retrieval at the closing date time. We cannot accept any responsibility for lost, delayed or damaged entries.
- 13. Retention of Terms and Conditions:** The free prize terms and conditions are available on request by calling the Energy Saving Trust advice team on 0800 512 012 or by visiting the '[Where I Live](#)' pages on the Energy Saving Trust website. Should the terms and conditions be amended, these avenues will be updated for entrants review. If printed, this is not a controlled document.
<http://www.energysavingtrust.org.uk/Easy-ways-to-stop-wasting-energy/Where-I-Live>
- 14. Data Protection:** Energy Advice South West limited will only process the personal data you have provided to administer the prize draw. The Energy Saving Trust will process customer details to respond to the customer enquiry, they will retain customer details for monitoring and analysis, and as set out in our Data Policy. Even when the customer has opted in to future contact from Energy Saving Trust, they may only use those details to provide further information on energy efficiency, renewable energy and low carbon transport, waste reduction and water conservation.
- 15. Specific Issues When Targeted At Employees:** If you are an employee who has been notified of this free prize draw by your employer, it is likely that Energy Advice South West and the Energy Saving Trust advice centre are working in partnership with your organisation. There are no tax issues linked to this free prize draw.